

Delivery Policy

Effective 1 April 2026



Perth Metro Area

The Perth Metro Area includes all suburbs and industrial zones within the following local government areas:

Armadale, Bassendean, Bayswater, Belmont, Bullsbrook, Canning, Cockburn, East Fremantle, Fremantle, Gosnells, Joondalup, Kalamunda, Melville, Mundaring, Rockingham, Stirling, Swan, Wanneroo

Deliveries outside these areas is considered regional and subject to quotation.

Order Cut-Off

Delivery Type	Order Cut-Off	Notes
Standard Next Day	Before 2:00 pm	Orders placed after 2:00 pm are delivered the following business day
Same Day	Subject to fleet and stock availability	

Delivery Charges

Delivery Type	Order Value Exc. GST	Length	Charge
Standard Next Day	>\$1000	Any	Free
Standard Next Day	<\$1000	<4m	\$15
Standard Next Day	<\$1000	≥4m (truck)	\$30
Same Day	>\$1000	Any	\$30
Same Day	<\$1000	<4m	\$40
Same Day	<\$1000	≥4m (truck)	\$65

Notes on Charges

- Charge is per sales order, not per shipment

Fabricated Products and Regional Deliveries

- Deliveries containing fabricated or custom-made products, or deliveries outside the Perth Metro area, are subject to quotation.

General Notes

- Delivery times are estimates and may vary based on traffic, weather, and site access.
- Failed deliveries due to site inaccessibility or no receiver present may incur a re-delivery fee.
- Large or heavy orders may require forklift access or unloading assistance.